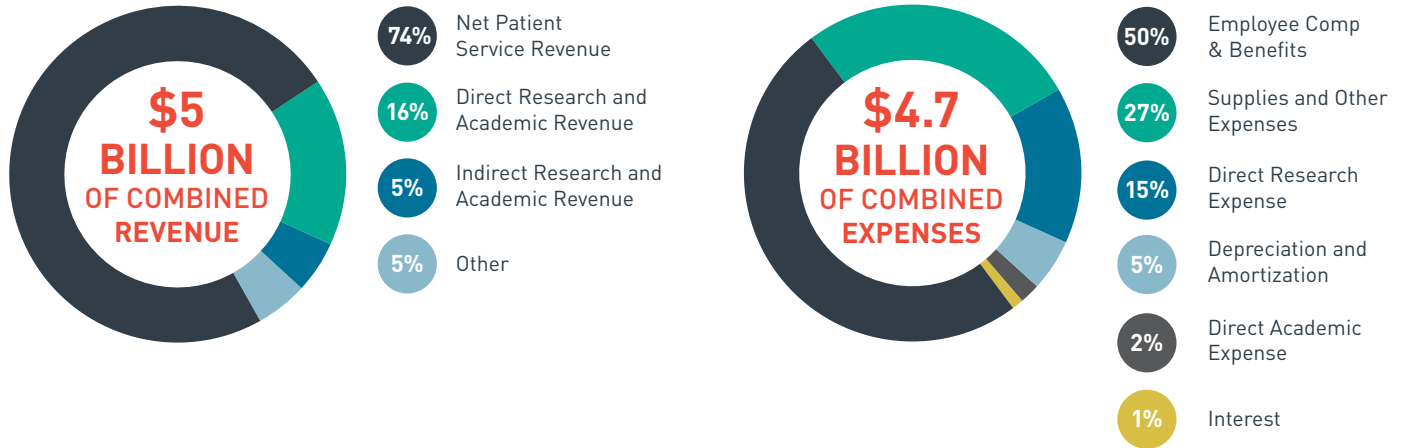


# FY 2018 At a Glance

## Hospital, Research, and Physician Organization Revenue and Expenses



## 26,040 Employees

|                                 |                                 |
|---------------------------------|---------------------------------|
| Registered Nurses<br>5,374      | Technicians<br>2,439            |
| Other professionals<br>5,002    | Officials and managers<br>1,497 |
| Administrative support<br>3,430 | Fellows<br>1,410                |
| Service workers<br>3,143        | PhDs<br>997                     |
| Physicians<br>2,585             | Skilled trades<br>163           |

## Our Mission

Guided by the needs of our patients and their families, we aim to deliver the very best health care in a safe, compassionate environment; to advance that care through innovative research and education; and to improve the health and well-being of the diverse communities we serve.




*At Mass General, we believe that because of diversity we excel; through inclusion we respect; focused on equity we serve, heal, educate and innovate.*



1,035  
**licensed  
beds**



50,228  
**inpatient  
admissions**  
(excludes hospice)



1.7 million  
**outpatient  
visits**



3,896  
**births**



108,271  
**emergency  
room visits**

# About Massachusetts General Hospital

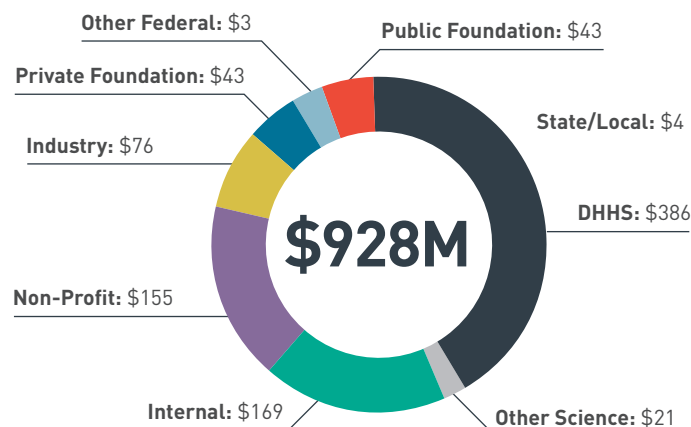
- Founded in 1811, MGH is the third oldest general hospital in the United States and the oldest and largest in New England.
- MGH is the original and largest teaching hospital of Harvard Medical School. Nearly all of its staff physicians are on the faculty.
- MGH is a Level 1 Adult Trauma Center, Level 1 Pediatric Trauma Center and Level 1 Burn Center.
- MGH is designated as a Magnet hospital, the highest honor for nursing excellence awarded by the American Nurses Credentialing Center.
- In addition to the main hospital campus in the heart of Boston, MGH operates health centers in Charlestown, Chelsea, Revere and the North End of Boston.
- MGH and Brigham and Women's Hospital are the founding members of Partners HealthCare, an integrated health care delivery system that includes:
  - Faulkner Hospital, Martha's Vineyard Hospital, McLean Hospital, MGH Institute of Health Professionals, Nantucket Cottage Hospital, Newton-Wellesley Hospital, North Shore Medical Center, Spaulding Rehabilitation Network and Wentworth-Douglass Hospital.

## Research

MGH is home to the largest hospital-based research enterprise in the U.S. The Mass General Research Institute comprises more than 8,500 researchers working across more than 30 institutes, centers and departments.

### Direct + Indirect Research Revenue

including other science



## Recognition

MGH is in the number four spot on the *U.S. News and World Report's* Best Hospitals list for 2017-18. Of the nearly 5,000 hospitals evaluated, MGH has consistently placed among the top hospitals since the survey began in 1990. MGH is the only hospital in the nation to be ranked in all 16 specialties on the annual Honor Roll.

## Quality and Safety

The MGH is committed to providing care that is safe, timely, effective, efficient, equitable and patient-centered. MGH earned a safety grade of "A" from The Leapfrog Group for the sixth consecutive time, and 90 percent of MGH patients gave the highest possible rating for "Willingness to Recommend" on the Hospital Consumer Assessment of Healthcare Providers and Systems survey.

## Multidisciplinary Care Centers

MGH's multidisciplinary care centers unite specialists across the hospital to offer patients comprehensive, state-of-the-art medical care and the best possible outcomes.

- Cancer Center
- Digestive Healthcare Center
- Heart Center
- Transplant Center
- Vascular Center
- MassGeneral Hospital for Children

## Pediatrics: MassGeneral Hospital for Children

With more than 300 physicians, 50 medical specialties, 15 surgical services, and compassionate preventive and primary care, MassGeneral Hospital for Children is dedicated to providing outstanding, personalized, developmentally appropriate care for infants, children and adolescents within the context of their family and community.

## Community

The MGH Center for Community Health Improvement seeks to eliminate health inequities based on socioeconomic status, race and ethnicity. In 2018, the MGH employed 240 youth in 80-plus departments as part of its Summer Jobs Program; trained 195 community members in the proper use of Narcan; and served more than 150,000 residents through dozens of programs with the help of 200-plus community organizations.

## Philanthropy

Philanthropy at MGH helps to fund programs that give patients access to the latest technologies, clinical trials and treatments. In 2018, \$347,912,519.07 was raised by 55,570 donors, supporting 1,238 funds. There also were 143 community fundraising events and 120 Development-hosted events.